



ZAMEK

Wiśnicz

## Exhibitions visitor policies and Museum Rules and Regulations

The Museum is an institution whose main objective is an ongoing protection of cultural goods, information on value and context of gathered relics, dissemination of elementary value of History, Science and Polish and World's Culture, as well as formation of cognitive and esthetical sensitivity. It is also the place where the historical advantages of the Commune of Nowy Wiśnicz as well as the districts of Bochnia and Małopolska are being constantly promoted.

1. The Castle in Wiśnicz holds the permanent and organizes temporary exhibitions. Visitors of the museum should be cautious of the integrity and entirety of the gathered relics, which are under public legal protection - regulations on museums from 21 November, 1996 (Dz.U. z 1977.Nr 5 poz. 24 z późn. zm.).

2. Visiting the castle depends on conservatory works and due to that fact, it may be cancelled or limited.

3. Visiting the castle can only take place in guided groups. Group consists of a minimum of 10 people. The maximum number of people in a group can be 50.

4. The Castle in Wiśnicz is open to visiting during the following hours:

-Tourist season: April – October

Monday – closed,

Tuesday - Friday: 8 AM -4 PM (Cash register open until 3:30 PM)

Saturday, Sunday, Holiday: 10 AM-6 PM (Cash register open until 5:30 PM),

-Low season: November - March

Monday - closed,

Tuesday-Friday: 10 AM-4 PM (Cash register open until 3:30 PM)

Saturday, Sunday, Holiday: 11 AM -3 PM (Cash register open until 2:30 PM)

5. Guided tours start every hour according to the following schedule:

-Tourist season: April - October

Tuesday - Friday: first entrance at 8:30 AM, last entrance at 2:30 PM

Saturday, Sunday, Holiday: first entrance at 10:30 AM, last entrance at 4:30 PM

-Low season: November - March

Tuesday - Friday: first entrance at 10:30 AM, last entrance at 2:30 PM

Saturday, Sunday, Holiday: first entrance at 11:30 AM, last entrance at 1:30 PM

6. The Castle in Wiśnicz is closed for visiting in the following holidays: on the Holy Saturday, the first day of Easter, the Christmas Eve, the first day of Christmas, New Year's, the 1st and the 11th of November.

7. The ticket prices are based on the ticket price listing, which is determined by the Director of the Museum of The Wiśnicz Land each tourist season. The ticket price listing is enclosed to the visitors' regulations.

8. Entrance is granted to visitors who can identify themselves in one of the following categories:

- visitors who are granted the Order of White Eagle or the Order for the Merits to the Republic of Poland, the honorary badge for the Merits to the Polish Culture, as well as the visitors who were honored the title For the Merits to the National Culture (free entrance does not include Bastion VR),
- museum employees registered in the State Museums Register (free entrance does not include Bastion VR),

- members of the International Council of Museums (ICOM) and the International Council on Monuments and Sites (ICOMOS) (does not include Bastion VR),

- children under the age of 4,
- guardians of the disabled,
- tour guides of tourist groups.

**9.** Reduced price ticketing is granted to visitors who can identify themselves in one of the following categories:

- elementary, middle and secondary school students,
- college students, retirees and pensioners as well as the disabled who hold Polish citizenship (reduced pricing does not include Bastion VR),
- visitors who are granted the title For the Protection of Relics or the honorary badge For the Merits to the Culture (reduced pricing does not include Bastion VR),
- honorary donors of blood (reduced pricing does not include Bastion VR),

**10.** It is strictly forbidden to smoke in the entire complex of the museum. The visitors are also requested to obey the fire regulations and laws.

**11.** The visitors are requested to remain quiet, calm and to keep themselves in order. They are also requested to follow tour guide's instructions.

**12.** The visitors must not touch nor displace the museum's exhibits.

**13.** It is permitted to take pictures and film the exhibition without the use of camera flash. It is also possible to organize wedding photo sessions in the territory of the castle after having paid the following fees:

Wedding photo session - courtyard: 40 PLN

Wedding photo session - castle's interior: 150 PLN

Wedding photo session - courtyard and the castle's interior: 190 PLN

It is forbidden to take pictures or film tour guides.

**14.** Other inquiries and issues not listed in the visitors' regulations will be subject to the decision of the Director of the Museum of the Wiśnicz Land.

**(The regulations dated February 9th, 2017)**